20 ANNUAL 20 REPORT

1971-2021 50 Welcome House

RESILIENCE IN RECOVERY

a bend in the road
IS NOT THE END OF THE ROAD UNLESS WE FAIL TO MAKE THE TURN.

Dear Friends of Welcome House -

2020 sent us down some long and winding roads.

As Welcome House went face-forward into a pandemic with the rest of the world, we did what many of us in recovery do when the going gets tough: we hung on. We rode out the storm. We lived in faith and leaned on each other. Together we navigated the bends in the road with courage and resolve.

Countless gestures of resilience happened each day, with our team taking every measure possible to ensure our residents and staff were safe. It was no small feat to come through a full-on pandemic with only one confirmed case of COVID in a residential facility, but we did it! And we're even more grateful that the case was quickly isolated and our resident made a healthy recovery.

You'll read about this and other highlights in our 2020 annual report. It is not the story we imagined telling this month alongside our 50th Anniversary and our Recovery For Life Capital Campaign. But the roads we've traveled over the last half century have prepared us for what's over the horizon: a future filled with hope that we cannot wait to share with you!

From all of us at Welcome House, we thank you for walking beside us since 1971. Your support and encouragement mean the world to us!

Sincerely,

Jamie Boyle
President & CEO

WELCOMEHOUSEKC.ORG

CONNECT

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RESILIENCE IN RECOVERY

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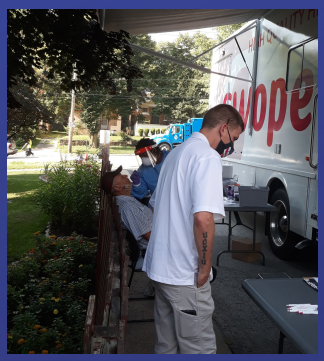
As the COVID-19 pandemic peaked in 2020, Welcome House protected the well-being of residents, staff, and volunteers by significantly implementing rigorous health and safety protocols in compliance with CDC guidelines and local ordinances.

This meant restricting the number of resident admissions as well as the number of individuals allowed to gather. We supported resident recovery by scheduling smaller but more frequent daily recovery meetings and invested in technology to provide virtual meetings and other supportive resources. We also ensured all residents had access to vaccinations.

THE COVID EFFECT



3

NUMBER OF COVID TESTING EVENTS HOSTED ON-SITE FOR ALL RESIDENTS AND STAFF.

one

COMPREHENSIVE SAFETY PROTOCOLS RESULTED IN ONLY ONE CONFIRMED CASE OF COVID RESULTING IN IMMEDIATE QUARANTINE AND RECOVERY.

300%

INCREASE IN RESIDENT EMPLOYMENT RATE AT DISCHARGE (64%) COMPARED TO EMPLOYMENT RATE AT INTAKE (16%).

63%

OCCUPANCY RATE IN 2020 COMPARED TO 95% IN 2019 AND 2018, ANOTHER RESULT OF RESIDENCY LIMITATIONS DURING THE PANDEMIC.

288

RESIDENT INTAKES IN 2020 COMPARED TO 460 IN 2019 DUE TO COVID RESTRICTIONS.

363

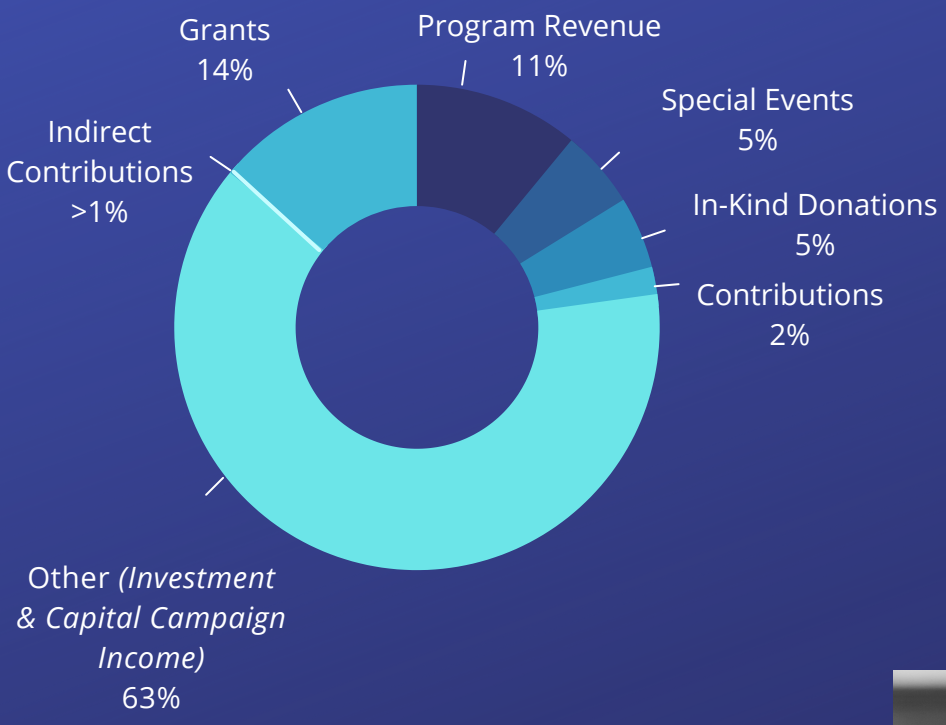
RESIDENTS SERVED IN 2020 COMPARED TO 535 IN 2019, A RESULT OF THE ADMISSIONS RESTRICTIONS DURING THE MANDATED SHUTDOWN DURING THE PANDEMIC.

7

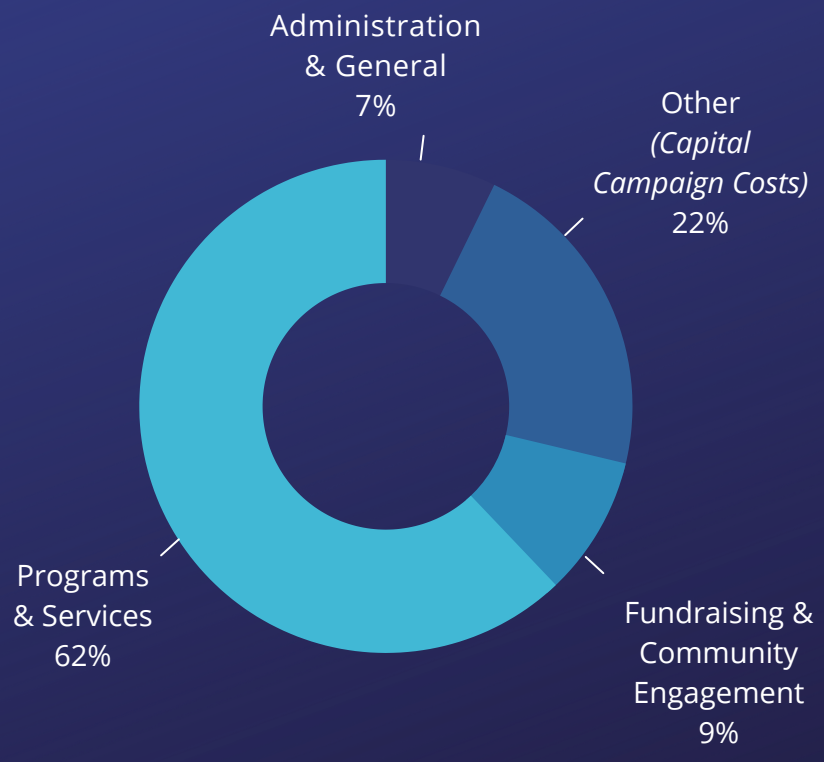
THE AVERAGE INCREASE IN THE NUMBER OF DAYS RESIDENTS REMAINED IN THE PROGRAM IN 2020 COMPARED TO 2019.

20 FINANCIAL 20 OVERVIEW

CONTRIBUTIONS & REVENUE



COMMUNITY BENEFIT/EXPENSES



CONTRIBUTIONS & REVENUE

Program Revenue	$441,157
Special Events	$209,178
In-Kind Donations	$192,633
Grants	$561,270
Contributions	$73,167
Indirect Contributions	$901
Other *(Investment & Capital Campaign Income)*	$2,540,317
Total Income	**$4,018,623**

EXPENSES

Administration & General	$135,687
Programs & Services	$1,163,381
Fundraising & Community Engagement	$171,850
Other *(Capital Campaign Costs)*	$402,364
Total Expenses	**$1,873,282**
2020 Net Increase in Net Assets	*$2,145,341*

**Above reflects unaudited financial data.*

THE DIAMOND
CANNOT BE POLISHED
WITHOUT FRICTION,
NOR THE PERSON PERFECTED
WITHOUT TRIALS.

WHO & WHY WE SERVE OUR RESIDENTS

Welcome House serves men from all walks of life and, though each journey is unique, there are commonalities among our residents. A desire to live a life free of alcohol and drugs. A longing to reconnect with family and friends. A hope that, in sobriety, life will be enriched with purpose and service to others.

ten

THE AVERAGE NUMBER OF YEARS RESIDENTS HAVE USED DRUGS.

THE OPPOSITE OF ADDICTION IS NOT SOBRIETY, BUT HUMAN CONNECTION.

12+

NUMBER OF AGENCIES REFERRING MEN TO WELCOME HOUSE FOR PROGRAM SERVICES. THIS INCLUDES TRUMAN MEDICAL CENTERS, SWOPE HEALTH CENTER, CATHOLIC CHARITIES, AND LEGAL AID OF WESTERN MISSOURI.

83%

RESIDENTS WHO ARE UNINSURED.

<$10,000

AVERAGE YEARLY EARNINGS FOR ABOUT 85% OF RESIDENTS.

25%

RESIDENTS WHO HAVE BEEN INCARCERATED.

8%

RESIDENTS WHO REQUIRE MEDICATION ASSISTED TREATMENT (MAT), THE USE OF MEDICATIONS IN COMBINATION WITH COUNSELING AND BEHAVIORAL THERAPIES TO PROVIDE A "WHOLE-PATIENT" APPROACH TO TREATING SUBSTANCE USE DISORDERS.

14

AVERAGE AGE AT WHICH MOST RESIDENTS FIRST USED ALCOHOL.

712

NUMBER OF REFERRALS WELCOME HOUSE HAS MADE TO 59 LOCAL AGENCIES SO RESIDENTS AND COMMUNITY MEMBERS MAY SEEK ADDITIONAL SERVICES AND SUPPORT.

GIVING UP ONE THING FOR EVERYTHING

Recovery at Welcome House

Caring for the whole person – that is the foundation of the Core Recovery Program (CRP) at Welcome House. This comprehensive, coordinated-care approach surrounds residents with supportive services to:

- achieve sustained sobriety and continuing as active 12-Step Program members;
- build healthy, positive relationships;
- adopt a healthy lifestyle which includes proper nutrition;
- attain skills to secure and maintain employment and achieving personal and financial stability; and
- lead productive and meaningful lives.

OUR MISSION

Welcome House is committed to providing a high-quality, moral, and open residential program to recovering alcoholics and drug-addicted men facing the difficult transition from treatment, incarceration, and homelessness, to reintegration in society as productive citizens.

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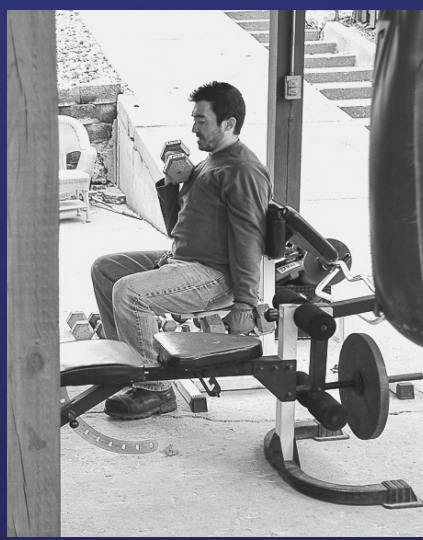
"Welcome House not only saved my life, it opened my eyes to a life I never believed could be mine. Now that I'm sober, I realize I was made for so much more."

- Ethan, Welcome House Graduate